

June 4, 2021

Re: Tender offer by a third party for Pacific Oak Strategic Opportunity REIT, Inc. shares

Dear Stockholder:

You may soon receive, or may already have received, correspondence from Comrit Investments 1, Limited Partnership (the "<u>Bidder</u>") and/or its affiliates relating to a tender offer by the Bidder to purchase your shares ("<u>Shares</u>") of Pacific Oak Strategic Opportunity REIT, Inc. (the "<u>REIT</u>"). The Bidder has informed us that its offer price will be \$6.41 per share (the "<u>Offer Price</u>"). We believe the Offer Price is substantially below the value of the Shares and recommend against selling your Shares at that price.

To decline the Bidder's tender offer, simply ignore it. You do not need to respond to anything.

In arriving at our recommendation against selling your Shares to the Bidder, we considered the following:

Estimated Value of Shares

- •On December 4, 2020, the REIT's board of directors approved an estimated value per share (the "EVPS") of the REIT's common stock of \$9.68 based on the estimated value of the REIT's assets less the estimated value of the REIT's liabilities, or net asset value, divided by the number of shares outstanding as of September 30, 2020, with the exception of the following adjustments: (i) an adjustment for the merger of Pacific Oak Strategic Opportunity REIT II, Inc. ("POSOR II") with and into a subsidiary of the REIT on October 5, 2020 (the "Merger") and related expenses incurred and (ii) the issuance of 28,973,906 shares of the REIT's common stock in connection with the Merger. For a full description of the methodologies and assumptions used to value the REIT's current Report on Form 8-K filed on December 9, 2020, which can be found in the "Investor Information" section of the REIT's website, *www.sorinvinfo.com*.
- •The value of the REIT's shares will fluctuate over time in response to developments related to individual assets in the REIT's portfolio and the management of those assets and in response to the real estate and finance markets. As such, the most recent EVPS does not take into account developments in the REIT's portfolio since December 4, 2020. Tendering stockholders whose shares are accepted for payment will lose the opportunity to participate in any potential future upside and future growth of the REIT with respect to such shares and will lose the right to receive any future distributions or dividends that we may declare and pay.

Liquidity Situation

•As a result of the Merger, effective beginning with the month of February 2020, the REIT suspended (a) redemptions requested under the share redemption program (the "<u>SRP</u>") in connection with a stockholder's death, "qualifying disability" or "determination of incompetence", until the REIT and POSOR II filed with the Securities and Exchange Commission ("<u>SEC</u>") a registration statement on Form S-4 containing a Joint Proxy Statement/Prospectus for the proposed Merger, and (b) all other redemptions under the SRP until after the merger closed. Although shares were redeemed in 2020, funding was only available for redemption requests in connection with a stockholder's death, "qualifying disability or "determination of incompetence." For the first, second, third and fourth quarters of 2020, we had unfulfilled requests to redeem 6,166,340, 5,973,671, 5,938,443 and 8,042,484 Shares, respectively, or 99.291%, 99.444%,

99.990% and 98.237%, respectively, of the Shares submitted for redemption, due to Merger-related restrictions and/or SRP funding limitations. For the first quarter of 2021, we had unfulfilled requests to

redeem 12,719,485 Shares, or 99.312% of the Shares submitted for redemption, due to SRP funding limitations.

- If future redemption requests exceed the amount of funding available under the SRP and any additional funding made available under one or more self-tender offers, the number of unfulfilled redemption or repurchase requests will increase over time. As of the date of this letter, we had an aggregate \$1.7 million available under the SRP for redemptions in 2021, all of which is reserved exclusively for shares being redeemed in connection with a stockholder's death, "qualifying disability or "determination of incompetence."
- •However, we continue to monitor the number of redemption requests and funding levels for the SRP. As we did in prior instances when our board of directors authorized additional funds for the redemption of shares, we will continue to consider the liquidity available to stockholders going forward, balanced with other long-term interests of the stockholders and the REIT. We are continuing to evaluate possible strategic alternatives to provide additional liquidity to stockholders, including but not limited to negotiating or procuring the sale of certain properties in the REIT's portfolio, the potential conversion of the REIT to an "NAV REIT" with increased capacity to repurchase shares through its SRP, and other strategies.
- In particular the Company recently closed on an asset sale resulting in approximately \$50 million in net proceeds and has another pending asset sale which is expected to result in approximately \$50 million in net proceeds, if it closes. The Company intends to use the net proceeds from both sales to provide liquidity for stockholders who desire it, new opportunistic investments, capital projects and the reduction of existing obligations, as well as other general corporate purposes. The Company can offer no assurance that the second sale will close.
- •We believe that the Bidder's offer is meant to take advantage of the illiquidity of our Shares by buying your Shares at a price significantly below their fair value in order to make a significant profit.

Please be aware that the Bidder is in no way affiliated with the REIT, our external advisor, Pacific Oak Capital Advisors, LLC, or our dealer manager, Pacific Oak Capital Markets, LLC.

We urge you to consult your financial advisor and exercise caution with respect to this and other mini-tender offers. Mini-tender offers are offers to purchase less than 5% of a company's outstanding shares. The SEC has cautioned investors about offers of this nature. Additional information about mini-tender offers is available on the SEC's website at www.sec.gov/investor/pubs/minitend.htm.

In order to avoid the costs of additional mailings, we may post our response to future mini-tender offers at *www.sorinvinfo.com*. If you have any questions related to the tender offer, please contact Pacific Oak Capital Markets, LLC at 1-866-722-6257.

We thank you for your investment in the REIT.

Sincerely,

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Peter McMillan III President and Chairman of the Board